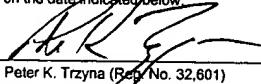


I hereby certify that this correspondence is being filed by deposit with the United States Postal Service as first class mail in an envelope with sufficient postage and addressed to the Commissioner of Patents and Trademarks, Washington, D.C. 20231 on the date indicated below.

Signed: 
Peter K. Trzyna (Rep. No. 32,601)

Date: 19 Nov 1999

PATENT

Paper No.

File: ProFlowers-P1-98

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor : SCHUTZ, Jared P.
Serial No. : 08/149,650
Filed : 8 September 1998
For : COMPUTERIZED CONTROL SYSTEM LOCATED
LOCATED AT AN ORDER CENTER FOR SHIPPING
PRODUCT FROM A REMOTELY
DISTRIBUTION CENTER
Group Art Unit : 2876
Examiner :

Honorable Commissioner of Patents
and Trademarks
Washington, D.C. 20231

NOV 29 1999

PRELIMINARY AMENDMENT

SIR:

In the above-referenced patent application, please enter the following
amendment and consider the application as amended.

I. AMENDMENT

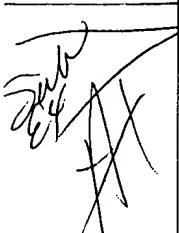
A. In the Claims

Please amend the claims as set forth below.

Amend claims 38-39 as follows:

38.(Once Amended) A combination of machines and a product article of manufacture
for use in the method of claim 1, the apparatus including:

an order center apparatus located at an order center, the order center
apparatus including a digital electrical computer having a processor, the processor
electrically connected to a memory device for storing and retrieving operations including
machine-readable signals in the memory device, to an input device for receiving input
data and converting the input data into input electrical signals, to an output device for
converting output electrical signals into output, the processor controlled by a computer


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